

Basic County Corrections Frequently Asked Questions

Who is eligible to take the Basic County Corrections course?

Is the Basic County Corrections course considered pre-employment training?

What is required to obtain my jailer's license?

What is the cost of the Basic County Corrections course?

What is the duration of the Basic County Corrections course?

How do I register?

How long will I have to complete the online Basic County Corrections course?

What books will I be required to purchase?

What are the course testing requirements?

If I fail a test what are my options?

May I re-enroll if I fail the course?

Where is the Physical Skills training course taught?

What is required to register for the Physical Skills training?

What is required to register for the TCOLE licensing examination?

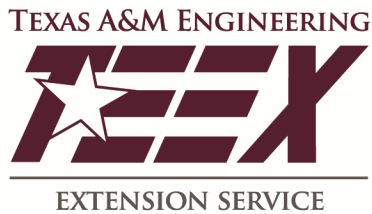
Once I have completed the online Basic County Corrections course and received my TCOLE test endorsement, how do I proceed?

Where are TCOLE testing sites located?

At what point may I sit for the TCOLE Basic Jailer examination once I have completed the online Basic County Corrections course?

How is my training reported to TCOLE?

How do I receive a certificate of completion?



INSTITUTE FOR LAW ENFORCEMENT & PROTECTIVE SERVICES EXCELLENCE

200 Technology Way | College Station, TX 77845-3424
P.O. Box 40006 | College Station, TX 77842-4006

www.teex.org

Who is eligible to take the Basic County Corrections course?

This course is available to Texas county jail staff responsible for inmate oversight and control in a jail facility

Is the Basic County Corrections course considered pre-employment training?

No, applicants must first be employed by a Sheriff's Office.

What is required to obtain my jailer's license?

Applicants must successfully complete the Basic County Corrections online course, Physical Skills training, and pass the Texas Commission on Law Enforcement (TCOLE) licensing examination.

What is the cost of the Basic County Corrections course?

Course tuition is \$250. This includes both the online course and physical skills training.

What is the duration of the Basic County Corrections course?

Although you will be reported to TCOLE for 72 hours, the online portion of the course averages 30 – 40 hours of actual computer time to complete. The Physical Skills training is a 24 hour traditional classroom delivery

How do I register?

To access the course, first download the [Declaration of Licensing Course Enrollment Eligibility \(DOLCEE\) form](#) for signature by your Chief Administrator or their designee. Submit the signed letter to TEEX by fax (979) 862-2788 or email ilepse@teex.tamu.edu. Once the DOLCEE Form is received along with a method of payment, TEEX will email each student a unique access code for entry into the Basic County Corrections online course.

How long will I have to complete the online Basic County Corrections course?

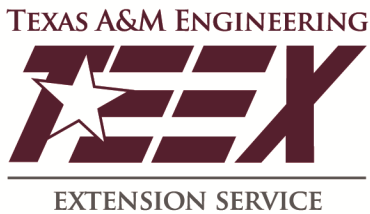
Completion of the course must take place within 45 days of online registration.

What books will I be required to purchase?

No book purchase is required. However, a course study guide is available for download at the beginning of the course. It is highly recommended this resource be utilized to increase the applicant's retention of all course information.

What are the course testing requirements?

All tests require a minimum score of 80%. There are a total of 10 modules with one final comprehensive examination. Each test has a time limit based on the number of questions in the test. It is recommended that students set aside time to take each test free from distractions and interruptions.



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If I fail a test what are my options?

Applicants are provided no more than three attempts to pass each module examination. Once a test failure is recorded, the applicant is given an opportunity to review the course module before another testing attempt is made. **The applicant may access the final comprehensive examination only once.**

May I re-enroll if I fail the course?

Yes. However, applicants who fail the Basic County Corrections course will be required to submit payment to access the course once again.

Where is the Physical Skills training course taught?

Physical Skills courses are delivered throughout the state by TCOLE providers who have received proper training required to complete the Basic County Corrections course. Once applicants have successfully completed the Physical Skills course, the provider will contact TEEX to update the applicants training record. All scheduled classes can be found on the [course webpage](#).

What is required to register for the Physical Skills training?

Once applicants successfully complete the online portion of the Basic County Corrections course they will be prompted to register for the Physical Skills training.

What is required to register for the TCOLE licensing examination?

Applicants must successfully complete the online Basic County Corrections course in order to receive a testing endorsement to sit for the TCOLE Basic Jailer examination.

Once I have completed the online Basic County Corrections course and received my TCOLE test endorsement, how do I proceed?

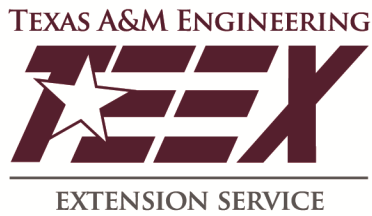
The applicant should contact a TCOLE testing site and arrange a time to sit for the Basic Jailer examination.

Where are TCOLE testing sites located?

TCOLE testing sites along with contact information for each one can be found at tcole.texas.gov under the "exam sites" tab.

At what point may I sit for the TCOLE Basic Jailer examination once I have completed the online Basic County Corrections course?

Applicants are encouraged to sit for the TCOLE Basic Jailer examination as soon as practical after completing the online Basic County Corrections course.



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How is my training reported to TCOLE?

Once the applicant completed the online Basic County Corrections course, 72 hours are awarded under course number 1070. Once the Physical Skills training has been completed, an additional 24 TCOLE hours under course number 1071 is reported. In total, the applicant is awarded 96 TCOLE hours once all portions of the Basic County Corrections course have been completed.

How do I receive a certificate of completion?

Once you have completed both the online and Physical Skills portions of the Basic County Corrections course, applicants will be mailed a TEEX certificate of completion.